



## Pendulum Success Story 6



### ***How a Wandermeter can help you perform more efficient and cost effective measurements***

One of our customers in Europe installed a new switch for a telephone network owner on the American continent. After a while, the network owner experienced problems and suspected that the problems were caused by wander. Since the installation of the switch was the last change that was made in the network, the switch supplier was obliged to solve the problems.

The switch supplier in Europe thought it would be very costly to send over a test engineer to do the measurements.

Our customer instead sent over the WM-10 to the network owner. Since it is so easy to use, the test engineer could instruct the network owners' people over the phone. The measuring result was then e-mailed back to the test engineer for evaluation.

By sending over our Wandermeter, the switch supplier saved the cost of sending over the test engineer. The test engineer was delighted that he could use his time more efficient and the network owner were satisfied that the measurement could be performed so quickly and easily.

*How can the Wandermeter help you to perform your measurements even more efficient and cost effective?*

*NOTE: With the NEW WM-11 it would have been even easier! The network owner would just connect WM-11 to the Internet, and after that, all measurements would be remotely controlled from Europe.*

#### **Pendulum Instruments AB**